

CLIENT M. NAME

City, ST | 555-123-9103 | email@email.com

QUALITY ASSURANCE ANALYST / SOFTWARE TEST ENGINEER

*5 years' experience software quality assurance for multiple projects across industries—healthcare, retail, legal
Adept developing, executing, reporting, analyzing test strategies / results for quality outcomes under pressure and on time
Successful collaborating with development teams and clients, leveraging testing, coding, analytical strengths to guide team*

Core Capabilities:

Test Plans, Cases, Scripts | Quality Assurance (QA) | Quality Control (QC) | Requirements Gathering / Analysis
Defect Tracking / Reporting | Software Development Life Cycle (SDLC) | Software Test Life Cycle (STLC)
Process Improvement | Risk / Root Cause Analyses | Agile Development | Cross-Functional Collaboration

TECHNICAL SKILLS

Testing:	Manual, Automated, Functional, Integration, System, Regression, GUI, Automation Regression Pack Execution, Smoke, Windows, Web Based
Testing Tools:	Selenium, Ranorex
Defect Tracking Tools:	HP Quality Center, JIRA
Programming Languages:	SQL, Java, C#
Web Technologies:	HTML, Frontpage
Databases:	SQL Server
Misc.:	Microsoft Visio, Microsoft Office (Word, Excel, PowerPoint), Open Office, UML

PROFESSIONAL EXPERIENCE

COMPANY PVT LTD, City, ST

Mar 2014 – Mar 2018

Test Engineer | Client: Law Firm, UK | Project: Legis 2.1/V3, Pega

Gathered requirements, prepared test case, and performed RFW, functional regression, black box, GUI, and compatibility tests to enhance capabilities of applications for processing various legal claims more efficiently and easily.

- Executed 5,000+ test cases solely and identified and retested 1,000+ defects ahead of schedule deadlines.
- Collaborated with product managers and customer service team to address software issues and incorporate requirement changes, resulting in 90% customer satisfaction rating.
- Identified, replicated, and resolved 500+ defects, tracking and reporting bugs for QC during the development process; resulted in improving software quality and end-user experience.
- Conducted risk analysis to identify and execute top priority test cases, interacting with programmers to resolve issues.
- Participated in walkthrough and defect/status reporting meetings.

Environment: Java, SQL 2005

QA Analyst | Client: Wholesale | Project: Retail Store/Customer Application

Developed automated tests while conducting manual testing to ensure software quality and timely project delivery.

- Automated 40 test cases by using C# in Ranorex automation tool and 30 test cases by using Java in Selenium.
- Updated regression pack of automation test script after new build release and automated regression pack execution.
- Gathered requirements, prepared test case, and performed functional, regression, and black box tests.
- Used JIRA to track and report bugs, working with programmers to identify and resolve technical issues.
- Participated in walkthrough and defect reporting meetings.

Environment: Java, SQL 2005

PROFESSIONAL EXPERIENCE, CONT'D

COMPANY LTD, Pune, India

Mar 2012 – Feb 2014

Test Engineer | Client: Health Care | Project: Web-Based User Monitoring System

Generated master test plan, providing all aspects of test strategy to verify application's functionality.

- Improved average QA resources and time 15% by automating 150 regression tests to eliminate manual testing, leading to more projects being completed on time.
- Identified test requirements and prepared and reviewed test case.
- Executed 1,000 test cases simultaneously on various application builds, leading to identifying 400+ defects; analyzed test results and reported bugs.
- Automated and executed 40 test cases for regression testing.
- Managed defect process, prioritizing bugs based on severity and timeline of fixing defect's impact on the application.
- Logged defects by using JIRA and assigned defects to developers, monitoring and tracking progress.
- Trained technical team members on JIRA, QC, and testing fundamentals.

Environment: Java, SQL 2005

EDUCATION / CERTIFICATION / TRAINING

UNIVERSITY NAME

Bachelor in Electronics and Telecommunication Engineering

Certification / Training:

- Foundation Level 2018, ISTQB
- Core Java
- Selenium Software Testing