

JASON CLIENT

Mooresville, NC 28117 | 123.456.7890 | jason20@gmail.com

SENIOR SOFTWARE ENGINEER

Results-driven Senior IT Professional with seven years of progressive experience in leading, developing, and executing technical solutions to support and enhance multiple business lines. Oversee all aspects of project implementation, including analyzing, designing, developing, documenting, and delivering well-tested production modules on time, meeting or exceeding all requirements. Project leader who leverages technical proficiency and strong work ethic to guide technical team members. Excellent interpersonal and communication skills, interfacing with technical partners, IT business liaisons, and key stakeholders to build effective relationships and present project scope, schedule, and cost.

CORE COMPETENCIES

Software Development Life Cycle (SDLC) | Technical Solution Design and Execution | ITIL Framework
Coding Standards | Process and Operations Improvements | Requirements Gathering | Installation and Support
Team Leader and Coach | Knowledge Transfer (KT) Sessions | Cross-Functional Collaboration | Problem Resolution

TECHNICAL SKILLS

Languages:	Java, C#, jQuery, CSS
SDK / IDE:	NetBeans
Software:	SharePoint, Visual Studio, Adobe Illustrator, Adobe Photoshop, Microsoft Project, Microsoft Visio, Microsoft Office (Word, Excel, Access, PowerPoint, Outlook)
Platforms:	UNIX/AIX, Windows 7/XP, OS X Mountain Lion, Spring Framework, Remedy
Testing:	System Integration Testing (SIT), User Acceptance Testing (UAT), Python
Technical Concepts:	Object Oriented Programming, Rapid Application Development (RAD)

PROFESSIONAL EXPERIENCE

RETAIL COMPANY, Mooresville, NC Jan 2012 – Present

Senior Software Engineer (May 2016 – Present)

Serve as technical lead for Distributed Finance applications, overseeing and directing onshore and offshore resources to execute on project deliverables, resolve product backlog items (PBI) and incidents, and implement change requests.

- Direct and perform all project phases using SDLC methodology for upgrade to sales and use tax application. Lead technical resources in upgrade activities, providing guidance in using AIX systems, C programming, and testing in a distributed space.

Software Engineer (May 2014 – May 2016)

Translated business requirements and functional specifications into stable software solutions, managing and executing all project activities for several applications. Presented solutions and project updates to senior leadership.

- Supported SIT and UAT, collaborating with testing team.
- Coached technical members in full SDLC from concept to production.
- Maintained payment service applications processing all payment authorizations company-wide.
- Improved response and resolution times and incident/request tracking by introducing a new process for submitting requests in different environments using Remedy. Developed scripts that optimized ticket resolution time from one week to less than 48 hours.
- Documented end-to-end payment processing and utilized to complete KT and shadow sessions for new analysts.
- Conducted all project aspects for upgrading supplier diversity application. Gathered business requirements, created project plan and technical design, wrote application in Java, and created test procedures.
- Collaborated with project manager to create an integrated project plan and partnered with multiple functional leaders to move solution forward for a tax-exempt management system. Created work plan, technical design, and proof of concepts, leading onshore and offshore resources in delivering software solutions across a distributed space.

PROFESSIONAL EXPERIENCE**RETAIL COMPANY****CONTINUED****Programmer Analyst** (Jan 2012 – May 2014)

Developed and maintained several Distributed Finance applications, directing onshore and offshore resources to resolve PBIs and incidents and implement change requests. Ensured coding complied with Java application standards in finance.

- Contributed in technical review boards to improve quality of designs, solutions, and implementations into production.
- Completed enhancements to GUI for an internal inventory actual cost application, designing business requirements, technical design documentation, and UAT documentation.
- Coordinated with testing and system engineering team to deploy application to production.
- Utilized SDLC methodology to create vision scope document, technical Design, and project plan for a vendor allowance tracking application. Executed project activities per plan, using Java for development.

MANUFACTURING, Cincinnati, OH

Jul 2010 – Jan 2012

Software Engineer

Developed web applications using MVC framework and created rich web content using jQuery.

- Produced structured logic to incorporate DOM filtering, improving user interactions with webpages that contained large amounts of data.
- Created server side logic using PHP to process structured binary files from internal teams for displaying to the external customer.
- Wrote technical documents, including technical requirements, test procedures, system user guides, and GUI markups.
- Collaborated with teams using Surround SCM to maintain project integrity. Reviewed code and documentation with code collaborator.

State University, Greensboro, NC

Aug 2009 – Apr 2010

Research Assistant

Performed structural analysis of mathematics tutoring; created flow charts covering scenarios solving algebraic and differential equation problems. Graded papers, administered exams, and tutored students.

- Developed transcripts and test script scenarios for interpretation by TuTalk Tutoring System.

Creative Studios, Dallas, TX

Jun 2009 – Aug 2009

Rigging Assistant, Internship

Created modules in Python to speed up workflow in Maya UI.

- Performed rigging techniques, inverse and forward kinematics, smooth and rigid binding, control curves, and set driven keys.
-

EDUCATION / CERTIFICATION / TRAINING

STATE UNIVERSITY, Greensboro, NC

Master of Science in Computer Science, 2010**Bachelor of Science in Electrical Engineering, 2004**

ITIL Certifications:

- Foundation
- Service Offerings and Agreements
- Operational Support and Analysis
- Release, Control, and Validation
- Project Management Professional (PMP)

Training:

- Secure Coding Awareness
- Managing Projects